



## FREQUENT ASKED QUESTION WUWHS 2020

### CONFERENCE INFORMATIONS

#### Why was WUWHS 2020 Postponed?

Due to the present worldwide scenario caused by the spread of COVID-19, we believe we must assure everyone to be safe and available to support and help in case of need in Clinics, Hospitals and Healthcare Centres.

It is in the best interest of everyone to postpone the Congress in Abu Dhabi to prevent and minimize the contagion risk.

#### Will WUWHS 2020 be held in September?

No. it is not possible to ensure attendees safety at 100% in September 2020. In order to prevent and to minimize the risk of contagion, in the best interest of attendees' health and safety, WUWHS Executive Committee shifted the Congress from September 13-17, 2020 to March 1-5, 2022.

#### What will be going on until March 2022?

From September 13<sup>th</sup>, 2020 'WUWHS xxx' will be online. It will be an always on web platform, enriched with

- SCIENTIFIC CONTENTS WHICH WERE READY TO SPREAD FOR THE CONFERENCE IN 2020:
  - *E-posters;*
  - *Oral Communications;*
  - *Sponsored Symposia;*
  - *Plenary Sessions and Keynote Speaker's Lectures;*
  - *Position Documents;*
  - *Abstract Book*
  - *And many more*
- A RICH CALENDAR of new learning tools, available and updated until March 2022.  
*Such as:*
  - *MONTHLY Live Webinar then available ON DEMAND by WUWHS influent keynote speakers.*
  - *Wound care pearls;*
  - *Practice video tutorials;*
  - *Company product launches;*
  - *Insight lecture on dedicated topics;*
  - *News from supporting and sister societies;*
  - *Video interviews*
  - *And many more*

### REGISTRATION INFORMATIONS

#### Is the registration fee refundable?

The registration fee for WUWHS 2020 Congress is not refundable, but

- ➡ it remains valid for the postponement dates, March 1-5, 2022.
- ➡ you can benefit of the whole WEB PLATFORM for free.
- ➡ you can entitle your registration to another person (change name) by 30<sup>th</sup> September 2021.

#### Congress Secretariat:

CCI - Centro Congressi Internazionale Srl, Media Zone twofour54 United Arab Emirates Abu Dhabi Branch  
PO Box: 789651 Abu Dhabi, License N. B.L. 680/17 Registration N. 680, Italian Fiscal code 07626360963

[www.wuwhs2020.com](http://www.wuwhs2020.com) - [info@wuwhs2020.com](mailto:info@wuwhs2020.com)



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### Will participants be refunded for hotel costs?

Attendees who booked a room for the conference must contact their hotel/lodging directly to cancel reservations and are responsible for any associated fees from hotels. Please note that WUWHS2020 organizational secretariat has sent official meeting cancellation notification to all contracted hotels.

### Will participants be refunded for airline tickets?

No. WUWHS2020 organizational secretariat will not refund individual airline ticket costs. Please contact your airline directly regarding ticket cancellations. If you purchased a travel insurance, please contact your provider for information and next steps.

## SPONSORS AND EXHIBITORS INFORMATION

### Sponsorship | What will happen to my sponsorship for the Conference 2022?

Your sponsorship is safe and shifted as it is from March 2020 to March 2022.

Your company can attend in Abu Dhabi enjoying the residential event as planned.

In addition you can take advantage of the web services and visibility on the web platform which will be always on line at least until 2022. A dedicated package is already designed according to your sponsorship level (included with no extra effort). For any info on sponsorship, write to [sponsor@wuwhs2020.com](mailto:sponsor@wuwhs2020.com).

➡ In any case, formative contents, such as *E-posters, Oral Communications, Sponsored Symposia, Plenary Sessions and Keynote Speaker's Lectures, Position Documents, Abstract Book* will be pre-registered to be uploaded on the web platform and available to all participants.

### Sponsorship | how does it work if I want a sponsorship refunding?

In absence of local suppliers' reimbursement (such as: venue, hotels, flights and so on) there will not be for the Congress the chance to distribute or allocate any amount in refunds.

### Sponsorship | Will exhibitors be refunded for booth space?

No. If for any reason, for your corporate policies you do not have the possibility to be in Abu Dhabi, or for major force causes your staff is not allowed to travel/attend in person the conference, you can take advantage of the on-line visibility solutions on the web platform on-line. For any info on sponsorship, write to [sponsor@wuwhs2020.com](mailto:sponsor@wuwhs2020.com).

### Sponsorship | Is there a possibility to reduce sponsorship which we already paid?

No, but we can find different solutions to build the sponsorship package most fitting with your company need and communication goals. Please write to [sponsor@wuwhs2020.com](mailto:sponsor@wuwhs2020.com) for more info.

### Web Platform | how are you going to promote the web platform?

We are going to allow free entry on the platform without registration fee to incentive people to surf the contents of the platform.

We are going to plan a massive social media and DEM campaign to our database of 40.000 e-mail address from wound care professionals.

TAILOR MADE EDITORIAL PLAN: Sponsor's Contents calendar can be scheduled and defined according with your company communication goals.

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### Web Platform | What is the cost to the industries for the virtual congress? What are the options available?

We arranged a specific package designed according with sponsorship level included in what you already paid. Of course if you want to upgrade your presence on-line you can ask the price list of the different solutions at [sponsor@wuwhs2020.com](mailto:sponsor@wuwhs2020.com).

### Web Platform | What is the cost to the attendee for the virtual congress?

No charge. It will be for free.

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